

Return/Exchange Form

To return your Alien Gear Holster or holster accessory:

1. Print out this form and fill it out.
2. Mail this form along with the complete product you would like to return.

Please mail all returns to:

Alien Gear Holsters
4301 W Riverbend Avenue
Post Falls, ID 83854

If you do not have access to a printer, feel free to send a handwritten note.

Bill to:		Ship To: <input type="checkbox"/> Same as Bill To	
NAME		NAME	
ADDRESS		ADDRESS	
CITY - STATE - ZIP		CITY - STATE - ZIP	
PHONE NUMBER		EMAIL ADDRESS	
Order Number:	<input type="text" value="#AGH-"/>		
Request:	<input type="checkbox"/> Exchange	<input type="checkbox"/> Warranty Replacement	<input type="checkbox"/> Refund <input type="checkbox"/> Shell Swap

NOTE: Any Alien Gear product purchased from an authorized Alien Gear Dealer must be returned to the origin of purchase for refund.

RETURN ITEMS

REASON CODE: 1. Change of Mind 2. Incorrect Item 3. Item Not as Depicted 4. Uncomfortable 5. Other

QTY	REASON CODE #	PRODUCT NAME & DESCRIPTION

NOTE: Free shell swaps are only offered for the Cloak Series. No ShiftShells can be exchanged outside of the 30 day test drive.

EXCHANGE ITEMS

QTY	RIGHT / LEFT HAND	PRODUCT NAME & DESCRIPTION

PAYMENT

If your exchange item(s) exceed the price of your returns, please select a method of payment:

☐

CHECK / MONEY ORDER (enclosed)

☐

CALL ME TO CHARGE CREDIT/DEBIT CARD*

**Please do not include credit card information on this form.*

Additional Comments: _____

**Please be aware that Alien Gear Holsters does not refund shipping and handling. In addition, any return shipping is to be paid by the customer.*

Questions?
208 215 2046

Mon - Fri: 5am - 8pm PST
Sat & Sun: 9:30am - 6pm PST

AlienGearHolsters.com



Why are you returning/exchanging your Alien Gear Holster product(s)?

Select all that apply:

- | | |
|--|---|
| <input type="checkbox"/> Shipping/fulfillment time took too long | <input type="checkbox"/> Do not need at this time |
| <input type="checkbox"/> Found something else I like better | <input type="checkbox"/> Unwanted Gift |
| <input type="checkbox"/> Too complicated/too many pieces | <input type="checkbox"/> Received incorrect item |
| <input type="checkbox"/> Not worth the price | |
| <input type="checkbox"/> Other (please specify) | |

On a scale of 1 to 5, with 5 being the highest, how likely are you to shop with us again?

- ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Is there any other feedback you wish to provide?